Last update: 25/02/2022 10:21

WAVERLEY BOROUGH COUNCIL

<u>SERVICES O&S COMMITTEE – 21 MARCH 2022</u> <u>POLICY O&S COMMITTEE – 22 MARCH 2022</u>

Title:

ANNUAL REVIEW OF CORPORATE PERFORMANCE INDICATORS SET FOR 2022/23

Portfolio Holder: All Portfolio Holders Head of Service: All Heads of Service

Key decision: No Access: Public

1. Purpose and summary

The purpose of this report is to present to the Overview and Scrutiny (O&S) Committees proposed changes to the current corporate performance indicators set for the financial year 2022-2023. The performance monitoring of these indicators takes place on a quarterly basis through the Corporate Performance Report which gets reviewed by the Senior Management Team (SMT), O&S Committees and Executive.

The details are set out in Annexe 1 to this report and these are reflected in the recommendations.

2. Recommendation

It is recommended that the Overview & Scrutiny Committee:

- 1) Endorses the proposals put forward by the officers with regards to changes to the corporate performance indicators for 2022/23, as set out in Annexe 1, and
- 2) recommends approval to the Executive for the proposals to be implemented from 1 April 2022.

3. Reason for the recommendation

The organisation conducts an annual review of the corporate performance indicators to evaluate their continued appropriateness in the light of any new legislation or changes to organisational needs and priorities.

4. Background

4.1 The Council's Performance Management Framework provides the governance structure to enable the delivery of the Council's objectives. Performance monitoring is conducted at all levels of the organisation, from the strategic corporate level, through the operational/team level, leading to individual staff performance targets.

5. Relationship to the Corporate Strategy and Service Plans

The Corporate Performance Indicators were developed to serve as a measure for key goals and objectives specified in the <u>annual service plans 2022-2025</u> and the current Corporate Strategy 2020-25 priorities.

Last update: 25/02/2022 10:21

6. Implications of decision

6.1 Resource (Finance, procurement, staffing, IT)

The report presents the performance status of a wide range of measures from across the Council, including the quarterly update on the budget position and staffing situation. The collection of the data proposed in this report already takes place using the current resources therefore no additional staffing implications will result from the introduced indicators.

6.2 Risk management

There are no risk management implications in the report.

6.3 Legal

There are no legal implications arising directly from this report, however some indicators are based on statutory returns, which the council must make to the Government.

6.4 Equality, diversity and inclusion

There are no direct equality, diversity or inclusion implications in this report. Equality impact assessments are carried out, when necessary, across the council to ensure service delivery meets the requirements of the Public Sector Equality Duty under the Equality Act 2010.

6.5 Climate emergency declaration

The <u>Climate Emergency</u> was declared by the Council in September 2019. This report does not have direct climate change implications, however the service plans prepared by the services in the autumn have taken into consideration new environmental and sustainability objectives arising from the <u>Corporate Strategy 2020-2025</u> and <u>Climate Emergency Action Plan</u>.

7. Consultation and engagement

This annual report goes through an internal sign off process by the Senior Management Team in January/February. The formal scrutiny stage starts with the Overview and Scrutiny Committees at the March committee cycle and ultimately travels to the Executive to seek final approval.

8. Other options considered

No other options were appropriate.

9. Governance journey

The Overview and Scrutiny Committees will pass on their comments and recommendations on the proposed indicator set for 2022/23 to the Executive for approval.

Annexes:

Annexe 1 Annual Review of Corporate KPIs Set 2022-23 – Annexe 1 - Final 23 Feb 2022

Background Papers

Last update: 25/02/2022 10:21

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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Agreed and signed off by:

Legal Services: N/A – standing report

Head of Finance: Internal SMT meeting on 15 February 2022 Strategic Director: Internal SMT meeting on 15 February 2022

Portfolio Holders: Internal Executive Briefing meeting on 22 February 2022